

Kambrook 12 Month Replacement Warranty

In this warranty:

We means Kambrook;

You means the consumer of the Goods within the meaning of the Australian Consumer Law;

Place of Purchase means the authorised retailer, distributor or wholesaler that sold you the Goods in Australia or New Zealand; and

Goods means the product/s accompanied by this warranty and purchased in Australia or New Zealand.

Australia: Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

New Zealand: Our Goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993.

In addition to any rights and remedies you may have under other laws relating to the Goods, we provide you with the following warranty:

1. If, during the first 12 months of domestic use from the date of purchase, or during the first 3 months if the Goods have been used commercially (Warranty Period), there is a defect in the Goods due to improper workmanship or material, we will replace the Goods without charge. Any replacement product is warranted only for the time remaining on the original Warranty Period.
2. We are not obliged to replace the Goods under clause 1 if the Goods have been improperly used, operated, repaired, damaged, abused, installed, tampered with by unauthorised persons or not maintained in accordance with the manufacturer's instructions. If the Goods consist of a number of accessories, we may choose to only replace the defective accessory.

3. The warranty provided under clause 1 is limited to replacement of the Goods only. To the extent permitted by law, we exclude liability for:
 - a. consequential loss or any other loss or damage caused to property or persons arising from any cause whatsoever;
 - b. breakables such as glass and ceramic items;
 - c. damage to consumable items; and
 - d. damage arising from normal wear and tear.
4. In order to claim under this warranty you must, within the Warranty Period, return the Goods to the Place of Purchase, together with the original proof of purchase and this warranty page including the details below:

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Your Purchase Record (Please Complete)

Place Of Purchase _____

Date Of Purchase _____

Model Number _____

Serial Number _____

Attach a copy of the purchase receipt here.

(Please don't return purchase record until you are making a claim)

5. This warranty does not cover the cost of claiming under the warranty or transporting the Goods to and from the Place of Purchase.
6. This warranty only applies to Goods purchased in Australia or New Zealand.

Kambrook - Australia

Building 2, Port Air Industrial Estate
1A Hale Street
Botany NSW 2019
Australia
Customer Service Line 1300 139 798
Customer Service Fax 1800 621 337

www.kambrook.com.au

Kambrook - New Zealand

Private Bag 94411
Botany, Manukau
Auckland 2163
New Zealand
Customer Service Line/
Spare Parts 0800 273 845
Customer Service Fax 0800 288 513

www.kambrook.co.nz

KAMBROOK
THE SMARTER CHOICE

Due to continual improvement in design or otherwise, the product you purchase may differ slightly from the illustration in this book. Issue W11